

Job Title: Patient/Community Educator
FLSA Status: Non-Exempt
Reports to: Chief Operations Officer

JOB SUMMARY: The Health Educator responsible for health communication activities, to include identifying patients at risk and engaging them in STRHS resources. The Patient/Community Educator will also conduct outreach activities to inform the community about substance abuse and mental health issues, including opioid use disorder.

Duties and Responsibilities:

1. Patient/Community Education Specialists will become well versed in the use of the collaborative model in STRHS co-located medical and behavioral clinics.
2. Patient/Community Educators will identify patients that are at risk for depression or substance use disorders, including opioid use disorders.
3. Patient identified at risk will be educated about the available services and referred to the medical and behavioral health counseling team.
4. The Patient/Community Education Specialists will assist with prioritizing patients who are not recovering that may require specialty consultations a psychiatrist and set up tele-health consultations.
5. Provide in-reach activities to identify existing patients who may benefit from mental health and substance abuse services.
6. Patient/Community Education Specialists will deliver in-reach educations, by informing patients of the benefits and availability of mental health and substance abuse treatment and services, including Medication Assisted Treatment (MAT).
7. Patient/Community Education Specialist and provider staff will be trained to utilize language that reduces the stigma surrounding addiction.
8. Out-reach will increase community awareness through Patient/Community Education. Activities will include participation in health fairs, law enforcement education and expanding school drug prevention initiatives.

9. Communicate and advocate effectively for health and health education.

10. Translate language and concepts into clear, simple and understandable information for patients to maximize the potential for them to take reasonable action.

Minimum Qualifications

- High School Diploma/GED
- Bilingual in Spanish and English
- Strong written and verbal communication skills
- Detail-oriented and self-motivated.
- Able to listen well, accurately communicate ideas, and to work well with a team.

Other

1. Must travel as directed by immediate supervisor, have a valid TX driver license and auto insurances
2. Any other task deemed necessary by immediate supervisor and/or CEO
3. Helps create and edit new work instructions, procedures or training materials and participates in training events (leading and attending)

Employee Signature: _____ Date: _____